



VWR CENTRIFUGE SERVICES

PROVIDING A UNIQUE
COMBINATION OF SERVICE
AND SUPPORT FOR
ALL YOUR CENTRIFUGES



PROVIDING A UNIQUE COMBINATION OF SERVICE AND SUPPORT FOR ALL YOUR CENTRIFUGES

As the condition and lifespan of a centrifuge is critical for the most essential tasks in the laboratory, we developed VWR Centrifuge Services. This is a complete service solution from installation, after sales service and compliance service to spare parts.

We offer

- All services needed during the life cycle of your centrifuge, from installation through to replacement from all major brands
- Simple and clear contracts that cover all tasks for proper maintenance and fast repair service
- Additional calibration services and qualification services(IQ/OQ/PQ).

We use

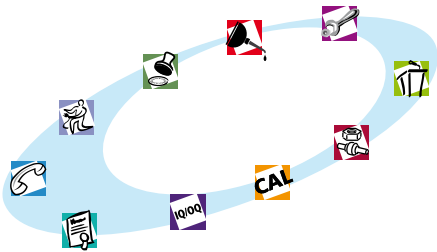
- Qualified and certified technicians
(trained by the manufacturers of all brands in the main VWR assortment brands)
- Original spare parts



MAIN SERVICES AVAILABLE

- **Installation:** Check the environmental conditions, the marking of the equipment, the documentation, installation conforms to manufacture's instruction, operation instructions, and test run
- **IQ/OQ/PQ** – Performed according to suppliers SOP's
- **Maintenance and repairs:** By using our Standard Operating Procedure (SOP), which consists of; checking f the rotor, the rotor chamber, the unit, the drive, the compressor, the electrical system and test run. **Electrical safety tests;** by checking the environmental conditions, visual safety test, safety test according to norms EN/IEC 61010, additional safety tests according any other local norms
- **Calibration:** timer, speed and Temperature calibration
- **Replacements:** Assuring timely exchange of your centrifuge with a wide choice available, keeping your specifications and budget in mind.

3 CONTRACT TYPES TO MEET ALL YOUR DEMANDS: CLEAR AND SIMPLE



Basic contract:

- One annual maintenance visit*
- Maintenance according VWR Standard Operating Procedure by qualified technician/engineer
- Cleaning and adjustment
- Change of (spare) parts if requested
- Legally required inspections to EG
- During maintenance, any defects detected will be recorded and a cost quotation offered for repair

Basic PLUS contract:

- One annual maintenance visit*
- Maintenance according VWR Standard Operating Procedure by qualified technician/engineer
- Cleaning and adjustment
- Change of (spare) parts if requested
- Legally required inspections to EG
- During maintenance, any defects detected will be recorded and a cost quotation offered for repair
- Assured response time after breakdown call (between 8 am and 5pm) - further to be defined with customer

Calibration contract:

- One annual calibration visit*
- Calibration of rotation speed on 3 speeds and/or 1 temperature set point according to VWR Standard Operating Procedure by qualified technician/engineer
- Calibration is directly traceable to (inter)national Standards
- After calibration a calibration report is provided including raw data
- During calibration, any defects detected will be recorded and a cost quotation offered for repair

**travel costs excluded*



One high value solution at a fair price

Please contact your local VWR organisation to make VWR your only partner for servicing all your centrifuges.

VWR Technical Services | Installation . Compliance . Maintenance**Austria**

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